



# Certified ScrumMaster®

In this highly interactive course, participants will get a thorough introduction to Agile & Scrum and the tools they need to get started with Scrum in their organisation, and will prepare to take and pass the [Certified ScrumMaster \(CSM\)](#) assessment.

The course is suitable for all who are about to start using Scrum or who have already gathered some experience and want to deepen their understanding.

The Scrum Master role is the focus of the course; however, it is also suitable for team members or managers who would like an introduction to Scrum - managers, programmers, testers, analysts, product managers or anyone interested in working on or with a Scrum team.

## What participants will learn

- Introduction to agile and how to operate in a climate of complexity and rapid change
- Experience of real Scrum in action through various interactive exercises
- Deep dive into the Scrum framework, including roles, artefacts and events
- Introduction to team dynamics and how to create high-performing, self-organising teams
- How effective, multi-level planning and forecasting work with Scrum
- How to create an environment for high engagement and motivation
- Separating the myths from the facts
- Real-world examples from an instructor with 12+ years of experience

## What participants will get

- An immersive learning experience facilitated by a highly respected Certified Scrum Trainer® (CST)
- Registration for the [Certified ScrumMaster® \(CSM\)](#) online assessment
- [Two-year membership of the Scrum Alliance](#) worth \$100 – gives you access to exclusive Scrum Alliance member features and content
- Access to supporting material
- 12 months free access to our [On-Demand Introduction to Agile & Scrum](#) training
- 16 [Scrum Education Units \(SEUs\)](#)
- [Project Management Professionals® \(PMP\)](#) can claim 14 PMI PDUs

This course requires minimum attendance of 16 hours. Please note that full attendance is mandatory in order to be registered for the exam and achieve the associated certification.

### Who should attend

- Beginners in Agile & Scrum

### Prerequisites:

If you have time to do so before the course, please refresh your understanding of Scrum by reading the Scrum Guide.