



ICAgile Certified Agile Team Coaching

The [ICAgile Certified Agile Team Coaching \(ICP-ACC\)](#) certification introduces participants to foundational team coaching skills and team development concepts for starting and growing teams while focusing on teams and organisations as human systems.

A key part of this certification focuses on developing an understanding of the professional coaching skillset and the value of honing these skills to serve individuals in an agile team. We introduce tools and frameworks to help you on your coaching journey through 'real play' not 'role play'.

After this engaging course, you will be able to differentiate between and among mentoring, facilitating, professional coaching and teaching, and will also gain the skills needed to create a safe environment for meaningful collaboration and healthy conflict resolution within an agile team.

The ICP-ACC is one of two knowledge-based certifications on the Agile Coaching track. The certification focuses primarily on the mindset, roles, and responsibilities of an Agile Coach.

What participants will learn

- The role of the Agile Coach in a business
- To develop the Agile mindset
- The responsibilities of a coach
- The Coaching Arc
- Contrasting coaching with mentoring, teaching and facilitating
- To understand team dynamics and coach the team to become self-aware and motivated
- Defining the coaching contract and maintaining neutrality
- The Coaching Alliance
- Mentoring Agile roles and transitions
- Team building and collaboration
- Handling conflicts and dysfunctions within the team
- Handling resistance from individuals
- Identifying and addressing issues
- Coaching a high-performance team
- Different Coaching formats
- To create your personal coaching improvement backlog

What participants will get

- On successful completion of this training, you will receive the ICAgile Certified Professional – Agile Coaching (ICP-ACC) credential
- Course completion certificate
- Training from seasoned Agile coaches who bring over a decade of experience each to the classroom
- Access to supporting course materials
- 24 [Scrum Education Units \(SEUs\)](#)
- [Project Management Professionals® \(PMP\)](#) can claim 24 PMI PDUs
- 45 days of free access to our [Agile Success Academy](#), including our ever-growing library of self-paced, on-demand courses, live masterclasses, private learner community, and live Q&A sessions with experienced trainers.

Please note that full attendance to the five-part days is mandatory in order to be registered for the associated certification.

Who should attend

- Experienced or aspiring Agile coaches, Scrum Masters, Product Owners, Professionals in an Agile leadership role, Scaling Agile professionals/Enterprise Agile coaches

Prerequisites

Delegates should have 6+ months of agile experience. Dedicated coaching experience is not required.